



Hartland Vehicle Lubricants Limited Warranty

This is a limited warranty covering the Hartland Brand motor lubricant you purchased. Hartland warrants its lubricants to be free from defects and will replace any Hartland lubricant that is defective. For all vehicles, follow the recommended oil change interval in your owner's manual. Hartland warrants that the Hartland brand lubricant you purchased will protect your vehicle's critical engine parts. If not, provided the engine was serviceable at the time the oil was installed, Hartland will have your vehicle repaired and replace the oil at no cost to you.

Hartland Lubricants & Chemicals, a division of Hartland Fuel Products, L.L.C., provides this limited warranty to the purchasers who use Hartland brand lubricants in their vehicle.

This limited warranty covers the Hartland brand lubricant and critical engine parts lubricated by the lubricant.

If there is equipment failure related to the Hartland brand lubricant you purchased, Hartland Lubricants & Chemicals will repair any equipment damage directly caused by a defect or malfunction of a Hartland lubricant, provided that the lubricant was selected and maintained in accordance with specifications of the original equipment manufacturer or the written instructions (which includes product packaging).

To file a claim under this Limited Warranty, you must:

1. Upon discovery of the damage (but not later than one (1) month from the date the damage occurred) call 608-487-9770 or email OrderDesk@HartlandLubricants.com.
2. Allow a Hartland Lubricants representative to examine the equipment and maintenance records and provide proof of purchase to determine the extent of the damage and to confirm that a Hartland lubricant was the cause.
3. Allow a Hartland representative to obtain an oil sample from the engine for oil analysis to assist in determining the cause of the equipment failure.

This Limited Warranty excludes:

- Hartland lubricants used in mechanically deficient equipment as a result of abnormal operation; negligence; abuse; damage from casualty, shipment or accident; or, equipment modification done without written authorization from the OEM.
- Situations where the OEM required lubricant standards do not match those stated by Hartland without written approval from Hartland Lubricants & Chemicals.
- Hartland lubricants that have been used in conjunction with any other product or additive that has not been authorized for use by Hartland Lubricants & Chemicals.
- Failure of equipment due to a pre-existing condition that is unrelated to the use of Hartland lubricants.
- Repair or replacement of equipment due to normal wears.

The remedy provided here will be your only recovery against Hartland Lubricants & Chemicals. You will not be able to recover incidental or consequential damages. Some states do not allow the exclusion of or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.